

Helpdesks LU-Card

Please go to one of the helpdesks if you need personal assistance with your LU-Card. They can help you with questions and problems, take your photograph and activate and block your LU-Card right away.

Helpdesks	Opening hours	Telephone
Pieter de la Court Building 1st floor (at servicedesk)	Mon - Fri 9.00 – 17.00	071 527 8989
Lipsius Building Ground Floor (at servicedesk)	Mon - Fri 9.00 – 17.00	071 527 2400
Gorlaeus B109 (next to reception)	Mon – Fri 8.00 - 10.00 10.30 - 12.30 13.30 - 15.30	071 527 6400
Plexus Ground Floor (at servicedesk)	Mon, Wed, Thu & Fri 11.00-16.00 Tuesday 11.00-21.00	071 527 80 11
University Library Ground Floor (at reception)	Mon - Fri 8.30 - 18.00 Sat & Sun 10.00 - 22.00	071 527 2814
Walaeus Library (LUMC Building) LUMC C1-Q	Mon - Thu 8.30 - 21.00 Friday 8.30 - 17.00	071 526 3890
Wijnhaven Building (The Hague)	Mon - Fri 8.30 – 17.00	070 800 9304 071 527 8704

Exception: Helpdesk KOG

At the KOG helpdesk, you can **not** have your picture taken. They can help you with questions and problems, and block your LU-Card for you.

Kamerlingh Onnes Gebouw (KOG) Ground Floor (behind reception)	Mon - Fri 8.30 – 14.00	071 527 5220
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